What's in the Box

1. Rain Director® control panel with mode indicators, programming buttons and control valves and 230 V AC to 12 V wall adapter. Control panel measures 380mm W x 270mm H x 95mm D.

2. Cat 5 cable to connect junction box on header tank to underside of control panel. Do Not Cut!

3. Smart header tank for roof space, including level sensor bar, Cat5 connection box and overflow tower. The 100 litre tank measures 600mm W x 490mm H x 500mm D.

4. Mains electric submersible pump (must be pressure-sensitive and equipped with non-return valve).
**KEY TO THE CONTROL PANEL AND PIPE DIAMETERS:**

A. Refresh outlet to underground tank - 22mm.
B. Rainwater inlet from pump - 22mm.
C. Mains water inlet - 15mm.
D. Refresh inlet from services - 22mm.
E. Rainwater outlet to header tank - 22mm.
F. Mains water outlet to header tank - 15mm.
G. 12v power from wall adapter and Cat 5 cable to header tank.
H. Mains water manual bypass valve.
I. Rainwater valve and removable filter.

**KEY TO THE SMART HEADER TANK AND PIPES**

1. Mains water inlet from control panel - 15mm.
2. Rainwater inlet from control panel - 22mm.
3. Services outlet - 22mm.
4. Tank level sensor bar.
5. Overflow straight out of the house - 40mm.

- **Do Not Cut Cat 5 cable**
- **Avoid U and inverted U bends**
- **Do not supply garden taps via header tank**
- **Do not use saw to cut any pipes**
- **Use MDPE pipe cutters**
ESSENTIAL NOTES

Do not install the Rain Director® in any way other than as given here and do not disassemble Rain Director® components for installation. Incorrect installation invalidates all warranties.

- Do not get any dirt into the underground tank, header tank or pipes: risk of blockage in the solenoid valves.
- Do not cut or modify the supplied CAT 5 cable. Only use the cable supplied by Rainwater Harvesting Ltd. Longer cables are available upon request.
- The header tank must be fitted at least 1.2 metres above the control panel and highest toilet.
- The header tank must be fitted a minimum of 5 metres above the washing machine to provide sufficient pressure.
- Run all garden taps directly from the pump and not from the header tank.
- Install all pipes and equipment where protected from frost.
- All pipework must have a degree of fall.

- Install pipes to the control panel allowing sufficient movement for removal of the solenoids.
- All pipes should be thoroughly flushed prior to connecting to the system.
- Internal pipe work should be labelled as rainwater every 0.5m using label pack supplied.
- Either plastic or copper pipe may be used.
- Only cut the pipe using MDPE pipe cutters. Swarf caused by cutting pipe using a saw blocks the solenoids.
- Only fit 22mm pipe or larger between the header tank and appliances. Water should not flow upwards in any part of the piping between header tank and appliances. Avoid U’s, inverted U’s and unnecessary sharp bends.

1. Locate the control panel where the rainwater enters the building on a wall in a frost protected area. (at least 1.2m below header tank)
2. The header tank must be accessible for maintenance. Ensure the lid is secure and kept in place during installation. Keep dirt out! Insulate if required.
3. Take all pipes that are to be connected to the control panel and flush thoroughly. Ensure no dirt will enter the valves on the control panel.
4. Connect the refresh outlet pipe (A) back to the rainwater underground tank, rainwater inlet pipe (B) back to the pump, and mains water inlet (C) (via a shut-off valve) to mains water.
   Connect any part of the 22mm gravity feed piping that’s above the control panel for services, running from the services outlet (3) of the header tank, to the refresh inlet (D).
   Connect the rainwater outlet (E) to the header tank (2) and mains water outlet (F) to the header tank (1).
   Use pipe fittings which will permit removal of solenoids.
Connect the mains outlet from the control panel (F) to the header tank mains water inlet (1) using 1/2 inch BSP.

Connect the rainwater pipe to the rainwater inlet spigot (2) and connect the gravity feed pipe to the services outlet spigot (3). Both designed to accept a 22mm push-fit fitting.

The overflow (6) must run straight out of the house without obstruction, bends, or decreasing pipe diameter. Use 40mm waste pipe elbow, either solvent or compression fitting.

Use the quarter turn valve on the control panel (H) to partially fill the header tank. Check thoroughly for leaks at all connections.

Fully fill the header tank and unscrew services cap. Wait for all air to leave the system to eliminate airlocks then replace cap ensuring that the black washer under the cap is replaced. Turn the quarter turn valve (H) back off.

Connect the Cat 5 cable to connector (G) at the control panel and similar connector at the header tank.

Connect the power (G) to the control panel and the commissioning sequence will begin. While commissioning, different light sequences will flash. This process may take up to twenty minutes.

Commissioning has finished when the rainwater light and power light are on. The system in now in rain mode.
Water is drawn from the rainwater tank to fill the header tank. If no rainwater is available, the header tank will automatically fill with mains water. The water is then used around the house in toilets and washing machines.

The overflow pipe must flow directly to the outside of the house with minimum restriction.

15mm mains water to header.

22mm rainwater to header.

Domestic 22mm feed.

22mm refresh pipe to control panel and underground tank.

Refresh pipe output must remain below level of control panel.

Optional outdoor tap must be connected to the rainwater pipe before the control panel.

25 or 32mm rainwater pipe to building, reduced to 22mm at control panel.

The submerged water pump must have an independent 230V AC power supply through an RCD protected socket.

The Rain Director® control panel is supplied with a 12V DC supply to plug into a normal 230V AC wall socket nearby.

The junction box on the header tank must be wired with the Cat 5 wire provided to relay the sensor positions to the control panel.

The junction box on the header tank is provided with a 12V DC supply to plug into a normal 230V AC wall socket nearby.

The Cat 5 wire.

Armoured cable inside 4” services pipe.

Waterproof junction box (IP67). Do not use pump cable underground.

Rainwater tank

Rainwater tank

Pump

Pump

Control panel

COLOUR KEY
- Rain Water Supply
- Mains Water Supply
- Water Used In The House
- Overflow Water
- Refreshed Water

NOT TO SCALE
All components have been designed to comply with the UK Building Regulations and WRAS (Water Regulations Advisory Scheme). WRAS Approval No. 1505033.

RainWater Harvesting Ltd. certifies that the Rain Director® is compliant with the safety requirements of the Machine Directive 89/392/EC and amendments, of the Low Voltage Directive 73/23/EC and in the Electromagnetic Compatibility Directive 89/336/EC and amendments. The materials and manufacturing of this product are guaranteed for 2 years from the date of purchase if the installation instructions are complied with. In the event of an apparent fault, the retailer or installer should be contacted first. RainWater Harvesting Ltd. declines responsibility for incidents or damage caused by negligence or by ignoring these instructions. Installation according to this installation manual is required for manufacturers’ warranties to be valid.

Technical Support Line 01733 405 111 (opt. 2)

<table>
<thead>
<tr>
<th>Problem</th>
<th>Probable cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flashing red spanner light during initial power up/commission</td>
<td>Sensor bar is not connected or wiring fault</td>
<td>Check connections of the Cat 5, making sure it’s plugged in at the Rain Director and header tank.</td>
</tr>
<tr>
<td>Solid red spanner light during commissioning</td>
<td>Filling fault</td>
<td>Check Rainwater and mains water are available to the system, repeat process 9 to remove airlocks from the system. Clear solenoid valves (contact supplier).</td>
</tr>
<tr>
<td>Mains water or refresh solenoid constantly open</td>
<td>Solenoid blocked open</td>
<td>Clear solenoid (contact supplier).</td>
</tr>
<tr>
<td>Mains filling light showing during normal mode</td>
<td>Rainwater tank empty, pump not functioning</td>
<td>Check rainwater level in underground tank. If level high refer to pump guide.</td>
</tr>
<tr>
<td>Mains filling light showing despite rainwater working and filling first</td>
<td>Slow fill causing commissioning time-out</td>
<td>Check/clean rain solenoid (contact supplier) recommission system (refer to point 11).</td>
</tr>
<tr>
<td>No lights on circuit board</td>
<td>No power reaching PCB board</td>
<td>Check power to the Control panel, contact supplier for further advice if problem persists.</td>
</tr>
<tr>
<td>Toilets not filling/system airlocked</td>
<td>Water supply less than demand</td>
<td>Check plumbing for obstructions, remove booster pumps, REMOVE GARDEN TAPS DIRECT FROM HEADER TANK, repeat.</td>
</tr>
<tr>
<td>Header tank overflow to waste</td>
<td>Rain or Mains Solenoid blocked open</td>
<td>Clear solenoid (contact supplier).</td>
</tr>
<tr>
<td>Power cut in the home</td>
<td>Pump &amp; control panel not functioning</td>
<td>The system will auto fill with mains water. If this fails, use the quarter turn valve (H) to bypass the system and refill the header tank with mains water.</td>
</tr>
<tr>
<td>Poor rainwater flow into the header tank</td>
<td>Rain filter blocked</td>
<td>Check the filter on the rain feed valve (I) and remove dirt (turn off the pump first). Repeat after a week.</td>
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</tbody>
</table>